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SXM SYMPTOM MEDICINE
Pain Medicine, Palliative Care, Anesthesia

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CONTRACTED INSURANCE COMPANIES

SxM currently accepts the insurances listed below. The Clinic has no contracts or does not accept insurance, expressed or implied, if it is not on the list. Health care policies, including Medicare PPO, EPO and governmental endorsed health care plans, do not pay for everything. Even if you and your health care provider have good reason to think you need it, some medical services are not covered. Furthermore, coverage is not automatic and pre-authorization may be a stipulation of your health care plan for medical services. You will need to call your insurance provider, confirm coverage and obtain preauthorization for all services. Once you have been approved for services, the Clinic can schedule your appointment and will inform you of your financial responsibility. You will be fully responsible to Symptom Medicine for all charges that are not paid by your insurance company or other sources. Understand if preauthorization is not obtained, you are denied services, or your visit precedes or exceeds the effective dates assigned by your health care plan, you will be financially responsible for all incurred fees. However, if you wish not to obtain pre-authorization for services or wish to waive all of your health care policy benefits, you will be considered as an uninsured and non-covered patient for all service.

Before any appointment can be scheduled, the Clinic requires that you pay for any deductible, co-insurance, non-covered services, co-payments, and fee for services. As noted above, you must obtain the necessary pre-authorization from your health care plan prior to any service. If you do not have proof of insurance, recommended services are not covered or you waive all of your health care policy benefits, you may still receive services with the understanding that any non-covered or uninsured medical services will need to be paid in full before your appointment. No matter what type of payment you choose or insurance you have, you agree to accept full responsibility to pay your account in accordance with the regular rates and terms of the Clinic

CONTRACTED INSURANCE COMPANIES

PREFERRED PROVIDER (PPO) * MAY BE PAYORS FOR OTHER PROVIDERS

Plan Name	Type	Adm	Address	Tel	Email	Web
AETNA	PPO	SXM				
Anthem Blue Cross	PPO	SXM				
Beech Street *	PPO	MDI				
BLUE SHIELD	PPO	SXM				
CIGNA	PPO	SXM				
COASTAL HC	PPO	PMG				
Community Care Network/CCN	PPO	MDI				
CorVel Corp	PPO	MDI				
First Health Network*	PPO	MDI				
Galaxy Health Network	PPO	MDI				
Health Management Associates	PPO	MDI				
Health Net	PPO	PMG				
Humana	PPO	MDI				
Interplan	PPO	MDI				
Multiplan Inc./ PHCS*	PPO	MDI				
Pacific Health Alliance	PPO	MDI				
PHN: PPO Next	PPO	MDI				
United Health Care	PPO	MDIDI				
USA Managed Care Org	PPO	MDI				
Western	PPO	SXM				

GOVERNMENT

Name of Insurance	Type	Adm	Address	Tel	Email	Web
Medicare	CMS	SXM				

CONTRACTED INSURANCE COMPANIES

HEALTH MAINTENANCE ORGANIZATION (HMO)						
Plan Name	Type	Admi	Address	Tel	email	Web
AETNA	HMO	PMG				
BLUE SHIELD	HMO	PMG				
CALIFORNIA CARE	HMO	PMG				
CIGNA	HMO	PMG				
HEALTH NET	HMO	PMG				
HEALTH NET SENIORITY PLUS	HMO	PMG				
GREAT WEST HEALTHCARE	HMO	PMG				
PACIFICARE	HMO	PMG				
SECURE HORIZONS AARP® Medicare Complete	HMO	PMG				

POINT OF SERVICE (POS)						
Plan Name	Type	Adm	Address	Tel	Email	Web
AETNA (PLUS)	POS	PMG				
BLUE SHIELD (PLUS)	POS	PMG				
CALIFORNIA CARE (BLUE CROSS PLUS)	POS	PMG				
CIGNA	POS	PMG				
CIGNA	POS	PMG				
HEALTH NET	POS	PMG				
Pacific Care	POS	PMG				

WORKERS COMPENSATION

Symptom medicine is a Select NPN provider for over 100 workers compensation insurance carriers and companies. Because of the wide range in policy procedures and authorization requirements. You will need to obtain pre-authorization for any clinical service at SxM from your workers compensation policy before an appointment can be confirmed.